

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 04-0684

ORIGINAL

Regarding a complaint by (Person making the complaint):

Edward Sanders

Against (Utility name):

Peoples Gas, ^{Light & Coke Company}
~~North Shore Gas~~

As to (Reason for complaint)

During the time of the final bill of my account,

the gas was disconnected for spillage at the draft blocked
the chimney, Inspector Gene Warrington led off for correction
in Chicago Illinois. And I moved during termination.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

3548 W. 13TH PL ~~CH~~ CHGO, IL 60623

The service address that I am complaining about is

1225 S. HARDING AVE FL 1

My home telephone is

(773) 960-1774

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 960-1774

(Full name of utility company)

PEOPLES ENERGY GAS Co. ^{Light and Coke Company}

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-14 Adm. part 200-890 (2) 200-675

CHIEF CLERK'S OFFICE
2004 SEP 17 11 A 9:53
ILLINOIS
COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

AT THE TIME I MOVED TO 1225 S. HARDING I APPLIED FOR SERVICE AND I SURVIV ADVISED SERVICE REPRESENTATIVE TO DISCONNECT THE SERVICE THE THE TIME OF THE FINAL BILL DATE BACK TO 11/06/00 THE GAS SUPPLY WAS DISCONNECTED BY OSH FOR SPILAGE AT DRAFT AND BLOCKED CHIMNEY, DURING THE TIME MY ACCT ACTUAL BALANCE WAS \$453.08 ON 11-27-00 AS I REVIEW MY RECORD I GOT THE ILLINOIS BILL, HOWEVER AT THE SAME TIME I WAS GIVEN A NOTICE FOR TERMINATION, BY THE TIME THE YEAR ENDED I HAD MOVED AT 435 N. DRAKE A REVIEW OF FINAL BILL ACTUAL READING WAS \$609.17 01-08-01 I FAX COPIED TO THE ILLINOIS COMMERCIAL COMMISSION BILLING. I AM NOT RESPONSIBLE FOR OTHER PEOPLE BROUGHT INTO THE APARTMENT, AND I HAD TO TURN ON THE GAS FROM THE STREET, NOW MERECE AFTER I HAD DONE MOVE.

Date: 09-13-04
(Month, day, year)

Complainant's Signature Edward L Sanders

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

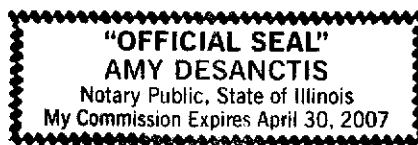
A notary public must witness the completion of this part of the form.

Edward L. Sanders, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Edward L. Sanders

Subscribed and sworn/affirmed to before me on (month, day, year) September 10, 2004

Amy Desantis
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.